

QUESTIONS AND ANSWERS

BID NUMBER:	TENDER NUMBER SAT 300/25	
BID DESCRIPTION:	DIGITAL PLATFORMS, MAINTENANCE, OPTIMIZATION, AND SUPPORT FOR 36 MONTHS	
	QUESTIONS	ANSWERS
1	I kindly request an extension for the submission of SAT 300/25 DIGITAL PLATFORMS, MAINTENANCE, OPTIMIZATION, AND SUPPORT. The person responsible is only coming back on Monday. Kindly give us a week's extension, as this will allow us sufficient time to finalize and submit a comprehensive proposal.	a)The tender was advertised on 4 September 2025 and is closing on 3 October 2025. This is more than 30 days. There is no reasonable explanation for an extension, and therefore, an extension cannot be granted.
2	May you please clarify the statement below in the scope of work <i>“Hosting and related costs from Xneelo Platform as well as support and maintenance of the platform while it remains in production”</i> Does this mean that for all the websites that are currently hosted on Xneelo, you want to continue hosting them on Xneelo meaning that migration of these websites to Azure is not required.	a) The costs of the sites while they reside with Xneelo needs to be cared for. Once the migration / offboarding of those systems are done, we don't need to continue hosting the silution, it will be backed up and dumped.
3	Can I ask if the work setting for the above-mentioned tender is on-site or off-site, and what is the location?	a) Please note that some, very small portion of the work is hosted on-prem, the rest is between Azure and Xneelo.
4	Could you kindly confirm whether our Latest CSD, dated 16 April 2025, is valid for the above-mentioned Tender?	a)It has to be the latest at the closing date.